

**OFFICE OF THE CITY MANAGER  
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION  
MAY 21, 2019 AGENDA**

<b>Subject:</b>	<b>Action Required:</b>	<b>Approved By:</b>
<p>Upgrade of NICE Inform Recorder for Communications (911)</p> <p><b>Submitted By:</b></p> <p>Little Rock Police Department</p>	<p>✓ <b>Ordinance</b> Resolution</p>	<p>Bruce T. Moore City Manager</p>
<b>SYNOPSIS</b>	<p>The Little Rock Police Department is requesting approval of a Sole-Source Purchase through Motorola to upgrade the software and hardware of the Communications Division’s NICE Inform Recorder.</p>	
<b>FISCAL IMPACT</b>	<p>A cost of \$135,439.00, plus applicable taxes &amp; fees. Funding is available from the following sources: \$116,377.00 from the 2018 Edward Byrne Justice Assistance Grant, Account No. G35165; and \$19,062.00 from the Federal Equitable Sharing Fund, Account No. G35147/8.</p>	
<b>RECOMMENDATION</b>	<p>Approval of the ordinance.</p>	
<b>BACKGROUND</b>	<p>The NICE Inform Recorder used by the Communications Division to record incoming phone lines, including 911 lines, has reached its functional end of life and must be upgraded to a new version to ensure the equipment’s continued operation. Because this is an upgrade to existing equipment, the Little Rock Police Department is requesting a Sole-Source Ordinance approving the purchase of the upgrade be awarded to Motorola, the parent company of NICE.</p>	