OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS

BOARD OF DIRECTORS COMMUNICATION
APRIL 3, 2018 AGENDA

Subject:	Action Required:	Approved By:
An ordinance to dispense with competitive bids for purchase of Software and Hardware Maintenance and Support Services.	√ **Ordinance** Resolution Approval Information Report	
Submitted By:		
Information Technology Department		Bruce T. Moore City Manager

SYNOPSIS	This ordinance waives competitive bidding for the purchase of up to forty-three (43) months of Software Maintenance and Support and thirty-Six (36) months of Hardware Maintenance and Support for the NGIT Altaris Application for the City's Computer-Aided 911 Dispatch System.
FISCAL IMPACT	The total cost for this forty-three (43) months of extended service is $956,695.0 plus taxes. The City will have an option to terminate the maintenance service upon ninety (90)-day notice. The maintenance will be paid for from the Information Technology Department's Annual Operating Budget Account No. 103050-61350.
RECOMMENDATION	Approval of the ordinance.
BACKGROUND	The City utilizes a CAD/MIS System to manage its 911 Dispatch Operations. In 1996, the software program for this system was purchased from PRC Public Sector, Inc. PRC was purchased by Northrop Grumman six (6) years ago. Because it is a Northrop Grumman proprietary application, the Software & Hardware Maintenance Service must be provided by Northrop Grumman. Therefore, to continue Software Maintenance Service and avoid problems that could result in a shut down of the 911 Dispatch System, the City must enter into another Maintenance Agreement with Northrop Grumman.

BACKGROUND CONTINUED

The current Software Maintenance Agreement with Northrop Grumman commenced on April 1, 2017, and expires on March 31, 2018. The current Hardware Maintenance Agreement with Northrop Grumman commenced on November 31, 2017, and expires on October 31, 2018. If approved, both the Hardware and Software Maintenance and Support Services will terminate on the same date.