

**OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION
MARCH 5, 2019 AGENDA**

<p>Subject:</p> <p>A resolution to enter into a contract with Superior, LLC, for False Alarm Tracking and Billing Services.</p> <p>Submitted By:</p> <p>Finance Department</p>	<p>Action Required:</p> <p style="text-align: center;">Ordinance √ Resolution</p>	<p>Approved By:</p> <p style="text-align: right;">Bruce T. Moore City Manager</p>
<p style="text-align: center;">SYNOPSIS</p> <p style="text-align: center;">FISCAL IMPACT</p> <p style="text-align: center;">RECOMMENDATION</p> <p style="text-align: center;">BACKGROUND</p>	<p>A resolution authorizing the City Manager to enter into a contract with Superior, LLC, to provide False Alarm Tracking and Billing Services.</p> <p>The contractor shall be paid based on a designated percentage of the revenues the contractor generates. Annual revenues are estimated to be approximately \$200,000. Additional savings occur with the reduction of false alarms. The estimated cost is expected to be \$52,000 annually.</p> <p>Approval of the resolution.</p> <p>The False Alarm Reduction Ordinance (Ordinance NO. 19,331) was passed on June 7, 2005, to reduce false alarms. Over 90% of all alarm calls are false, and sending an emergency response to a false alarm decreases the availability of the emergency services personnel to respond to true emergencies, thereby decreasing public safety. Since inception of the program in August 2015, false alarms have been reduced by 32%.</p>	