

**OFFICE OF THE CITY MANAGER  
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION  
MARCH 3, 2015 AGENDA**

<p><b>Subject:</b></p> <p>An ordinance to dispense with competitive bids for purchase of software maintenance services.</p> <p><b>Submitted By:</b></p> <p>Information Technology Department</p>	<p><b>Action Required:</b></p> <p style="text-align: center;">√ <b>Ordinance</b> Resolution Approval Information Report</p>	<p><b>Approved By:</b></p> <p style="text-align: center;">Bruce T. Moore City Manager</p>
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<p><b>SYNOPSIS</b></p>	<p>This ordinance waives competitive bidding for the purchase of up to twelve (12) months of software maintenance and support for the NGIT Altaris application for the City’s Computer-Aided 911 Dispatch System.</p>
<p><b>FISCAL IMPACT</b></p>	<p>The total cost for this twelve (12) months of extended service is \$153,195.56 plus taxes. The City will have an option to terminate the maintenance service upon thirty (30) day notice.</p>
<p><b>RECOMMENDATION</b></p>	<p>Approval of the ordinance.</p>
<p><b>CITIZEN PARTICIPATION</b></p>	<p>N/A</p>
<p><b>BACKGROUND</b></p>	<p>The City uses a CAD/MIS system to manage its 911 dispatch operations. The software program for this system was purchased from PRC Public Sector, Inc., in 1996. PRC was purchased by Northrop Grumman six (6) years ago. Because it is a Northrop Grumman proprietary application, the software maintenance service must be provided by Northrop Grumman exclusively. Therefore, to continue software maintenance service and avoid problems that could result in a shut down of the 911 dispatch system, the City must enter into another maintenance agreement with Northrop Grumman.</p>

**BACKGROUND  
CONTINUED**

The current software maintenance agreement with Northrop Grumman commenced on December 1, 2009, and expires on February 28, 2015.